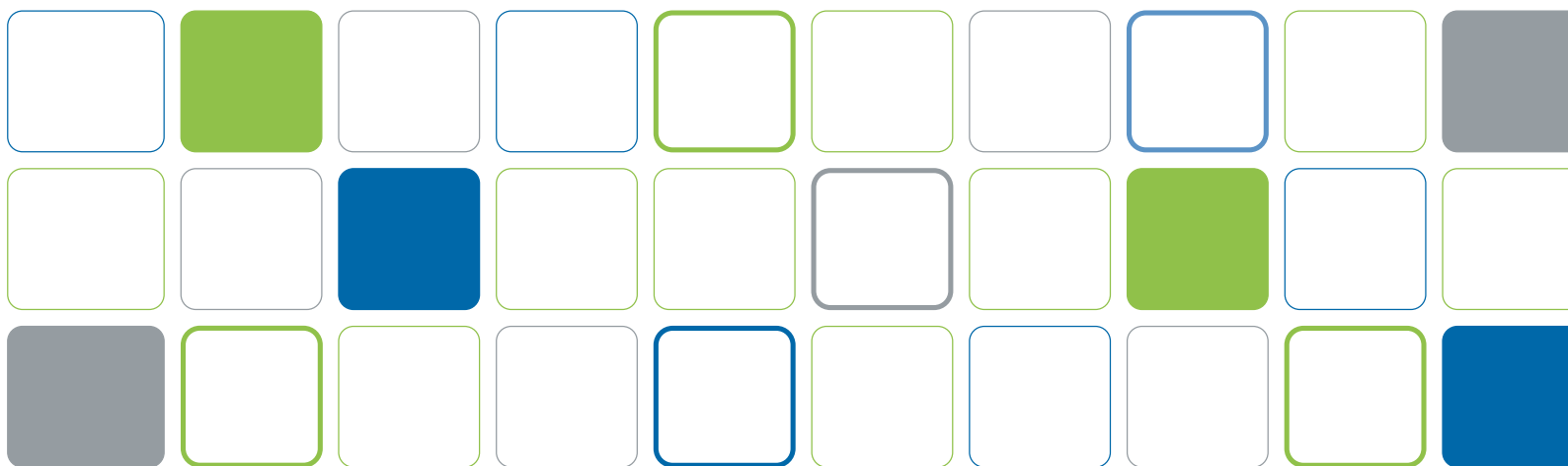




Managed Healthcare Solutions



Medacs Healthcare provide fully managed healthcare services to organisations across the UK. Our aim is to deliver a reduced-risk healthcare service that enables our Clients to achieve their company goals by allowing them to focus on their wider corporate objectives.

Due to the unique requirements of sectors within the healthcare arena, we operate through specialist Divisions. With this focussed approach, our dedicated teams build invaluable experience in meeting the unique challenges facing their Clients, resulting in delivering an unparalleled service.

Forensic Medical

Medical and clinical forensic healthcare management to Police Authorities across the UK.

Prison Health

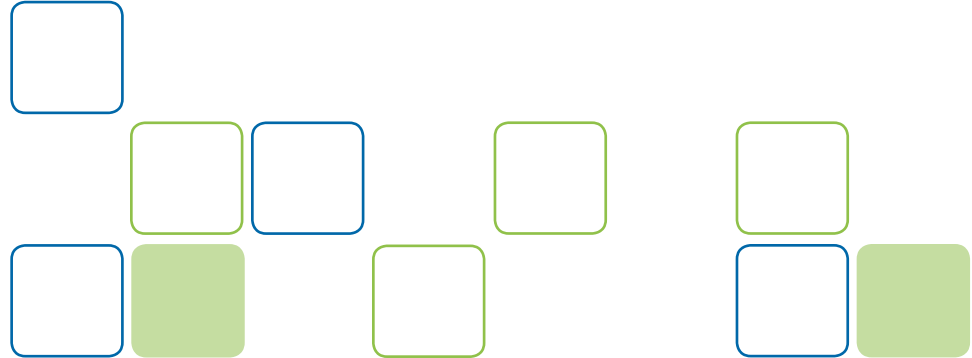
Offender healthcare provision to HM Prison Service, private providers and immigration centres.

Primary Care

Community based health services, providing both scheduled and un-scheduled care.

Occupational Health

Outsourced Occupational Health provision for forward thinking employers across all business and industry sectors.



Quality Procedures

Medacs Healthcare is committed to delivering a quality service across all of its operations. Clinical Governance is at the heart of all our services, ensuring that all of our patients receive the highest quality care from the medical professional administering it.

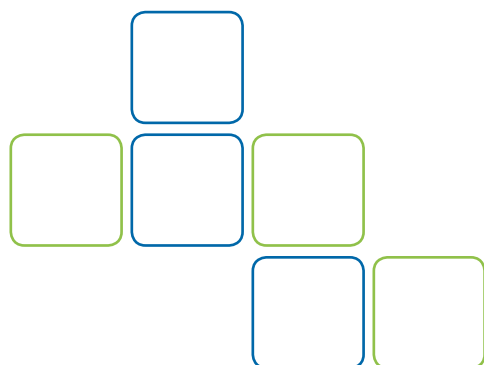
Integral to our commitment to quality are our positions of National Medical Director and Director of Nursing. These highly experienced individuals provide medical advice and guidance with regards to all Clinical matters and ensure our processes and procedures are suitably robust. They are supported by our Clinical Governance Manager and rigorous framework of governance and appraisal.

Quality improvement objectives are established, pursued and reviewed by senior management at regular intervals. We are committed to complying with requirements of the customer and ISO 9001:2000, continually improving the effectiveness of our quality system.

Experienced Medical Professionals

Medacs Healthcare employs Doctors, Nurses and Clinicians, supported by a team of dedicated healthcare specialists and consultants. We are also in the unique position of having access to the largest UK medical database for Candidates supplied through its Doctors, Nursing and AHP businesses.

All our Clinicians are supported in their Professional Development and Training including a yearly Formal Appraisal. Medacs Healthcare is currently working with the appropriate regulatory bodies in order for our training packages to become fully accredited.



Forensic Medical

Medacs Healthcare is the largest provider of fully managed forensic medical services to Police Authorities across the UK. Providing a 24hour a day service, we provide triage, telephone medical advice and medical support to custody suites, delivered through a team of Forensic Medical Examiners (FMEs) and Custody Nurses.

Our services provide care for those people who have been detained, from the point of arrest and throughout the detention process, and is compliant with professional, legislative and ethical standards (such as PACE). Routine tasks carried out by our FMEs include: examining detained individuals; assessing and treating victims, suspects and witnesses; taking samples; providing statements; and giving evidence in court.

Utilising our central Operations Centre or a more localised centre, our highly trained call handlers will ensure the clinical resource is effectively utilised across all Custody Suites. All our staff are security vetted, CRB checked and are screened for relevant experience and certification.

Our industry leading call-handling software ensures each call is logged and referenced, providing a clear audit trail for Clients and easy retrieval for fast recall of information for criminal justice purposes. All calls are recorded for both internal training requirements and for quality management purposes.



Prison Health

Medacs Healthcare is the leading provider of primary care services to HM Prison Service, private providers and immigration centres across the UK. Through the management of daily GP Clinics, Out of Hours care provision and health management schemes, we provide an effective combination of both core and non-core medical services and fully managed in-patient facilities.

Providing high standards of care for prisoners and detainees, addressing their often complex needs and vulnerabilities, we always seek to work closely with local NHS services to ensure those in prison receive a level of healthcare equivalent to that available within the community. Medacs Healthcare recognises and constantly works towards new Government health initiatives and place great emphasis on preventative healthcare.

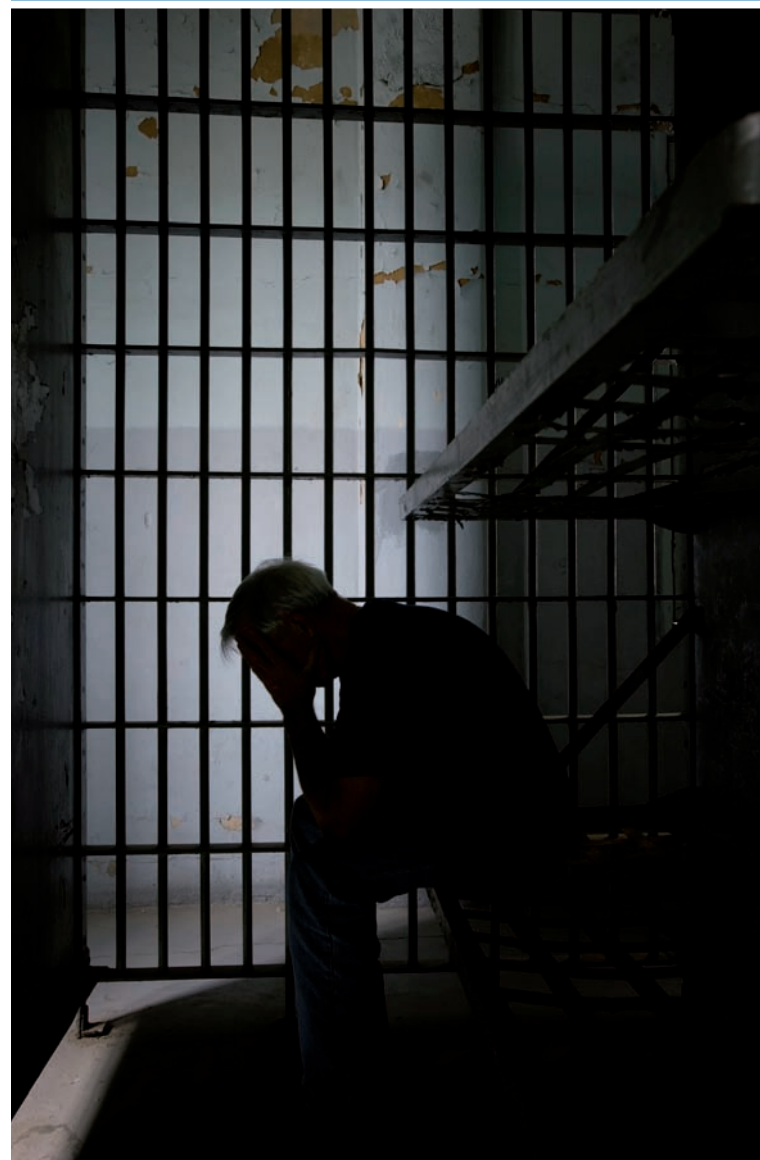
To maximise quality and value for money, we tailor our services according to each secure establishment's needs and deliver them through a carefully chosen combination of GP and Nurse-led care. All of our Clinical teams are highly trained and security-vetted.

Our services can be adapted to suit the particular requirements of the establishment and include:

- Dental Services
- Optician Services
- Chiropody
- Physiotherapy
- Drug and Alcohol Misuse
- Diabetes
- Asthma
- Smoking Cessation
- Blood Testing
- Well-Man/Well-Woman Clinics
- Counselling
- Mental Health Assessment and Treatment



“We provide high standards of care for prisoners and detainees, addressing their often complex needs and vulnerabilities”



Primary Care

Medacs Healthcare works in partnership with Primary Care Trusts (PCTs) and other agencies to help improve integrated community-based health services delivered at a local level, through improved access and better value services for patients.

Our vast experience in providing primary care services to both the Scheduled Care and Un-Scheduled Care sectors in a wide variety of social, economical and cultural environments makes Medacs Healthcare the ideal partner to work with.

Scheduled Care Services

Our national infrastructure provides highly effective support to in-house support services such as:

- **Advanced Access, supporting GP practices in meeting 48 hour consultation targets**
- **Special Allocation Schemes, providing services to patients with special needs**
- **Protected Learning Time session cover, allowing practices to close for an afternoon to allow for Continuing Professional Development (CPD) learning activities**
- **Nurse-led Clinics, offering face to face triage incorporating Patient Group Directions (PGDs)**

Unscheduled Care Services

The implementation of the GP contract together with the Carson Report, has increased interest in out-of-hours Primary Care provision. Coupled with the drive to reduce the burden on local A&E Departments and reduce waiting times, Medacs Healthcare can provide innovative service solutions for:

- **Out of Hours**
- **Walk in Centres**
- **Minor Injury Units**



“Medacs Healthcare has vast experience in providing primary care services to both the Scheduled Care and Un-Scheduled Care sectors”



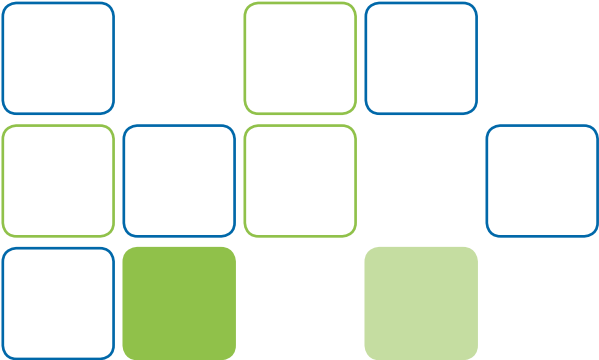
Occupational Health

Taking care of your staff is crucial in maintaining a successful business. UK employees are working harder, and often for longer hours than ever before. Whether caused by stress, injury, illness or other factors, absenteeism is a major cost to businesses of all sizes, but it can be managed and often prevented.

Outsourcing your Occupational Health provision need not be a minefield. We understand the pressure to deliver measurable results and a return on investment and so we track the effectiveness of our services so you do not have to and produce quantifiable data to prove our worth every step of the way.

Whatever your current arrangements, the benefits of outsourcing with Medacs Healthcare speak for themselves:

- Access to the latest skills and knowledge available from experienced qualified Occupational Health practitioners
- Greater focus on reducing overall long term employment costs
- Handing the work over to full time professional Occupational Health management leaves you free to work towards wider corporate objectives
- Fixed expenditure facilitates easier budget planning
- Flexible, professional resources



Managed Healthcare

Forensic Medical

Tel: 0800 442212

Email: forensic@medacs.com

Prison Healthcare

Tel: 0800 442212

Email: prisons@medacs.com

Primary Care

Tel: 0800 442212

Email: primarycare@medacs.com

Occupational Health

Tel: 0800 442217

Email: occupationalhealth@medacs.com

Recruitment Solutions

Doctors

Tel: 0800 442200

Email: doctors@medacs.com

Nursing & Care

Tel: 0800 442207

Email: nursing@medacs.com

Professionals

Tel: 0800 0327070

Email: professionals@medacs.com

Permanent Placements

Tel: 020 7611 1660

Email: permanent@medacs.com

International Recruitment

Tel: 020 7611 1660

Email: international@medacs.com

Community Care

Chrysalis Community Care

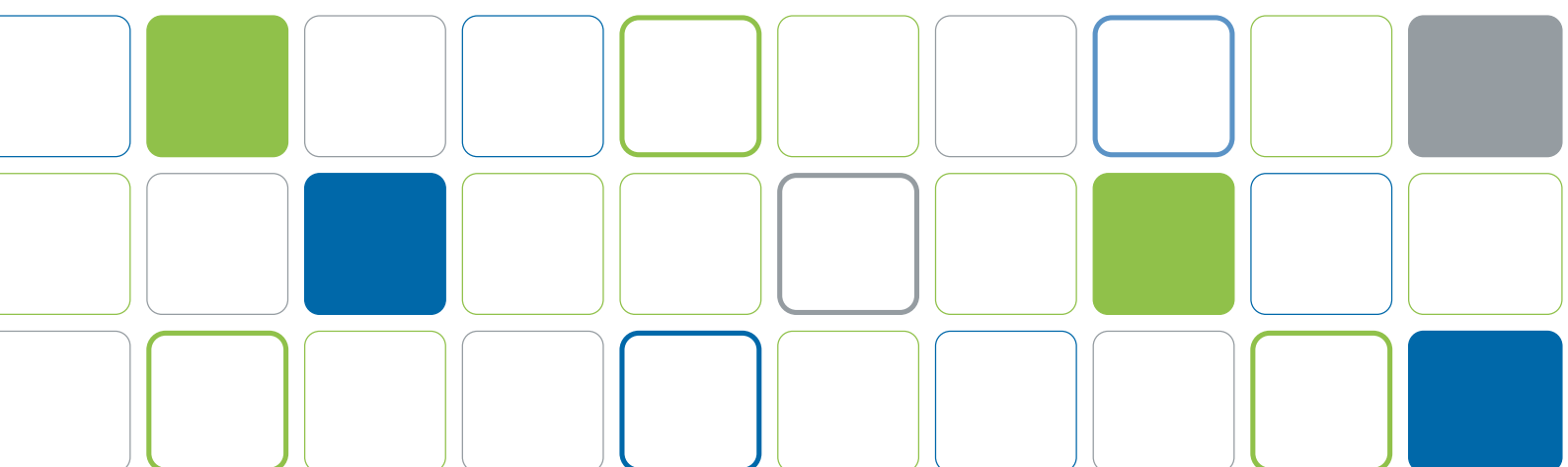
Tel: 0845 850 0505

Email: enquiries@chrysaliscommunitycare.co.uk

Celsian Care

Tel: 0845 606 0676

Email: info@celsiangroup.co.uk



Medacs Healthcare

Quay Plaza · The Quays · Salford Quays · Manchester · M50 3BA

Tel: 0800 442212 Fax: 0161 873 8342

medacs.com

Medacs Healthcare plc, an Impellam Group Company
Registered Office: 800 The Boulevard, Capability Green, Luton LU1 3BA
Registered in England No. 2518546

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HEALTHCARE

